

IT'S EASY TO RETURN OR EXCHANGE ITEMS AT FREESTYLE, SIMPLY CALL US!

Freestyle Photographic Supplies makes every effort to pack and ship your order correctly. We appreciate your business and want to ensure your complete satisfaction with your order. If you are dissatisfied for any reason, follow the steps below to return or exchange merchandise. **Equipment (printers, scanners, digital cameras, etc.) and hazardous materials cannot be returned.**

1. You must return all merchandise within 30 days of receipt. All original manufacturers packaging and accessories must be included. IN CASE OF DAMAGED OR DEFECTIVE ITEMS, PLEASE CONTACT FREESTYLE IMMEDIATELY.
2. Fill out this form indicating the appropriate reason for your return.
3. Indicate what items you would like in exchange. We will refund any balance due. Please indicate payment information if there is a balance due to Freestyle for the exchange items.
4. REFUNDS WILL BE PROCESSED IN THE SAME MANNER AS THE ORIGINAL ORDER (I.E. CREDIT CARD, CHECK, ETC.)
5. Please Call Us for your Return Authorization Number.
6. Please pack all items carefully and seal the carton securely. Cut out the shipping label and attach to outside of box.

ITEMS RETURNED	QUANTITY	REASON FOR RETURN
Item Number		Please Check One
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Defective <input type="checkbox"/> Arrived too late <input type="checkbox"/> Other (explain) _____
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Defective <input type="checkbox"/> Arrived too late <input type="checkbox"/> Other (explain) _____
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Defective <input type="checkbox"/> Arrived too late <input type="checkbox"/> Other (explain) _____
		<input type="checkbox"/> Received wrong item <input type="checkbox"/> Item not what I ordered <input type="checkbox"/> Item not what I wanted <input type="checkbox"/> Defective <input type="checkbox"/> Arrived too late <input type="checkbox"/> Other (explain) _____

EXCHANGE FOR	QUANTITY	ITEM DESCRIPTION	PRICE	EXTENSION
Item Number				

PLEASE NOTE: You may not return Hazardous Materials for any reason!
Equipment may not be returned. You must return items for repair under factory warranty to the manufacturer or their authorized service center. Customer Service will be happy to assist you in locating any manufacturer of products we sell.

All returns will be processed within 2 business days of receipt.
 Please allow 1 - 2 weeks for exchanged product or refunds to reach you.
 Shipping charges or surcharges may apply to exchanges and add-on items.

Credit Card payment information for the balance due on exchanged items:

Credit Card Visa Mastercard AMEX Discover CC # _____

Exp. Date _____ Name on Card _____ Signature _____

Check or Money Order amount \$ _____

Terms Agreement:

I, _____
(print name)

on, _____
(date) agree to the terms
 and conditions of this transaction.

Customer Notes:

Return Label:

Freestyle Photographic Supplies
5124 Sunset Boulevard
Hollywood, CA 90027
Attention: Returns Department

RA # _____
(Required)